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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ravindra K. Shetty et al.

Title: SYSTEM AND METHOD FOR BUSINESS GOAL-OPTIMIZATION WHEN CUSTOMER DEMAND CANNOT BE SATISFIED

Docket No.: H0002099.33506

Serial No.: 09/893,091

Filed: June 27, 2001

Due Date: June 3, 2006

Examiner: Peter H. Choi

Group Art Unit: 3623

MS AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

- Return postcard.
- Pre-Appeal Brief Request For Review (5 pgs.).
- Petition for Extension of Time (1 pg.)
- Authorization to charge to Deposit Account No. 19-0743 in the amount of \$120.00 to cover the Extension of Time Fee.
- Notice of Appeal (1 pg.).
- Authorization to charge to Deposit Account No. 19-0743 in the amount of \$500.00 to cover the Notice of Appeal fee.

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

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